

## FEEL SAFE, BE SAFE

We encourage everyone to speak up and report any concerns about the safety, welfare or wellbeing of a child or young person.

Please report your concerns to the Y NSW Manager on duty. Any contact with the Y will remain private and confidential.

**Phone:** 1800 957 445

**Email:** [contactus.nsw@ymcansw.org.au](mailto:contactus.nsw@ymcansw.org.au)

If you wish to remain anonymous, we have a whistleblower service available.

**Phone:** 1800 766 199

**Email:** [ymcawhistleblower@deloitte.com.au](mailto:ymcawhistleblower@deloitte.com.au)

## WHERE CAN I FIND OUT MORE

Visit our webpage to see our Safeguarding Children and Young People's Policy, Safeguarding Framework and Responding to Safeguarding Concerns procedure.

You can also give us feedback by emailing [contactus.nsw@ymcansw.org.au](mailto:contactus.nsw@ymcansw.org.au)



[ymcansw.org.au/safe](http://ymcansw.org.au/safe)

Where there is a risk of significant harm to a child or young person you can make a report to the:

**NSW Child Protection Helpline 13 21 11**

**ACT Care and Protection Services Helpline 1300 556 728**

If you have a concern for a vulnerable adult, such as a person with a disability or mental illness, make a report to:

**NSW: Ageing and Disability Abuse Helpline on 1800 628 221 or [nswadc@adc.nsw.gov.au](mailto:nswadc@adc.nsw.gov.au)**

**ACT and NSW: The National Disability Abuse and Neglect Hotline 1800 880 052**

If you have **IMMEDIATE** concerns about a person's safety call the Police on Triple Zero (000)

If you, or someone you know, would benefit from further information, the following organisations may be able to help:

Kids Help Line 1800 551 800

Beyond Blue 1300 224 636

Parent Line NSW 1300 130 052

Lifeline 13 11 14

Family Violence & Sexual Assault 1800 737 732

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# the Y NSW Safeguarding

The safety, wellbeing and empowerment of children and young people is our highest priority at the Y NSW.

This brochure is for parents, guardians, members and visitors. It contains useful information to help everyone in our community protect children and young people from any form of harm, abuse, neglect or exploitation.

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[ymcansw.org.au/safe](http://ymcansw.org.au/safe)





## MESSAGE FROM OUR CEO, SUSANNAH LE BRON

At the Y NSW, we believe in the power of inspired young people. The Y is passionate about providing safe spaces where children and young people can grow, learn and reach their full potential.

Every day, our staff provide services for thousands of people in NSW and the ACT across our recreation, outside school hours care, outdoor education and camping sites, plus our youth and community programs.

The Y works hard to ensure the safeguarding of children and young people is our focus and embedded in our culture.

Each member of staff is required to complete a NSW Working with Children Check (or Working with Vulnerable People for the ACT) registration together with a Police check and ongoing safeguarding training and professional development.

We are proud to be an Australian Childhood Foundation (ACF) accredited child-safe organisation and have strong processes in place to keep children and young people safe.

We are serious about providing a safe, fair and inclusive environment for everyone and look forward to working with you to keep our community safe.

*We believe in the power of inspired young people.*

## KEEPING A SAFE ENVIRONMENT

- We work together to ensure a safe culture and inclusive environment
- We expect the Y NSW people, participants, members and visitors to display the highest standards of appropriate behaviour and conduct
- We employ and train people who know how to conduct themselves around children and young people and how to keep them safe.

## OUR SAFEGUARDING FRAMEWORK

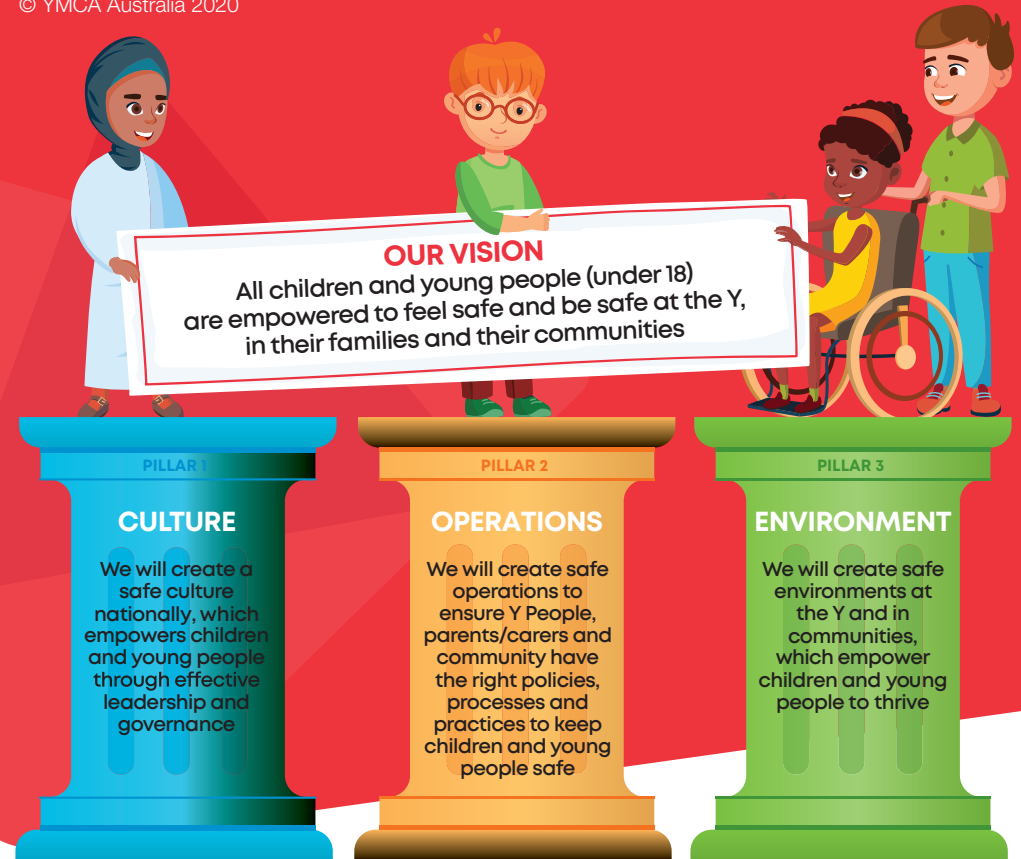
At the Y NSW we stand by our vision and three pillars of Culture, Operations and Environment.



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## OUR COMMITMENT TO SAFEGUARDING CHILDREN AND YOUNG PEOPLE

The Y NSW is committed to the safety, wellbeing and empowerment of all children and young people accessing our programs and services, including Aboriginal and First Nations people, those from culturally and linguistically diverse backgrounds, children, young people and people with a disability.

To do this we:

- model our values of honesty, respect, caring, responsibility and safety

- respect the rights of children and young people
- have zero tolerance of any form of abuse and take all complaints and allegations seriously
- ensure our people respond to and report concerns about the safety, welfare or wellbeing of children and young people – within or outside Y programs and services
- ensure staff, members, participants and visitors understand their responsibilities to act in the best interest of our communities.